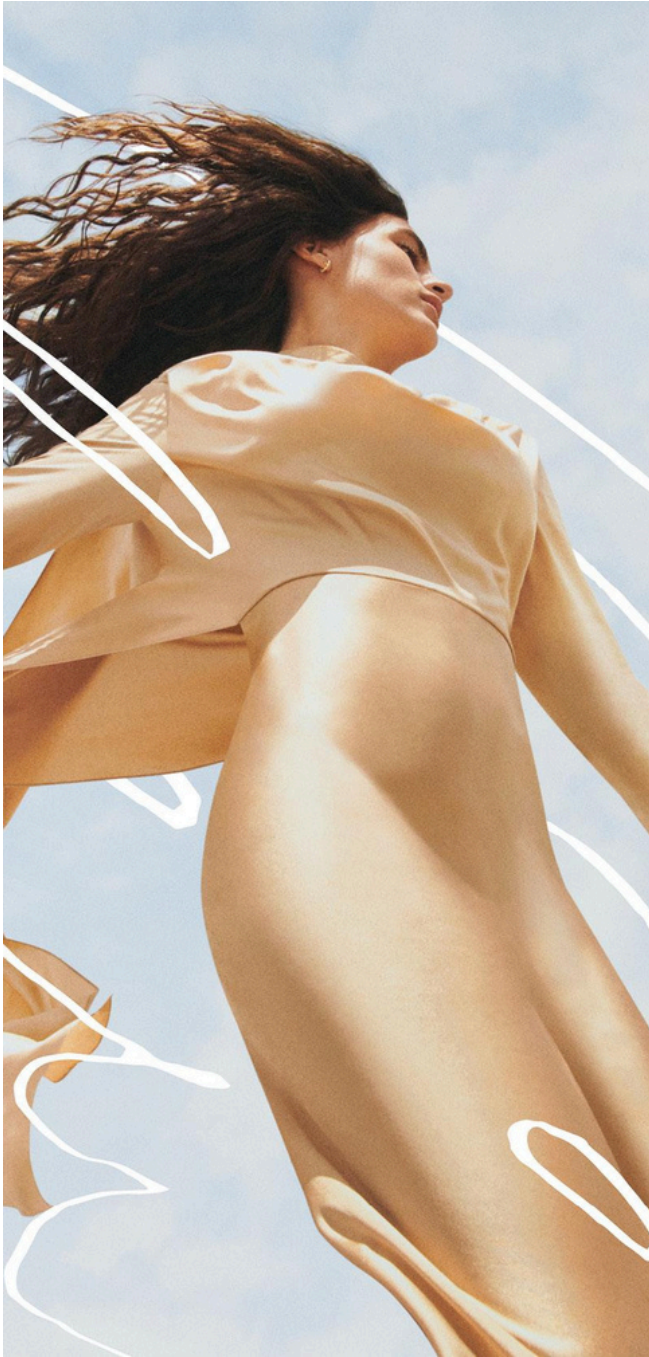




RECEPTION

CONTACT RECEPTION

To contact the reception desk, press «Reception (0) Button» on your phone.

CITY PASS

For information, press «Reception (0) Button» on your phone.

ASSISTANCE

Have you lost an item? Our reception staff is at your service to assist you. For needs such as a phone charger, you can contact reception by pressing the «Reception (0) Button» on your phone.

ROOM

TELEPHONE

To phone another room, dial directly the room number.

To have an external communication: dial «(9)» and then dial the number you need to call.

WAKE-UP CALLING

To contact the reception desk, press «Reception (0) Button» your phone.

AIR CONDITIONING

You can adjust the room temperature using the thermostat.

WI-FI

Wi-Fi internet access is complimentary for our guests. To connect, you can request the necessary information from reception by pressing «Reception (0) Button» on your phone.

VOLTAGE

The voltage of the hotel is 220 V/50 Hz. Adapters are available at the reception desk.

EXTRA PILLOWS AND BLANKETS

For extra pillows and blankets, you may contact the reception desk by pressing «Reception (0) Button» on your phone.

LAUNDRY SERVICES

Laundry submitted during the day will be delivered back to your room by 2:00 PM the next day.

SAFE BOX

Individual safe is available in the closet. The hotel management cannot be held responsible for any belongings or cash left in the room.

CHECKOUT

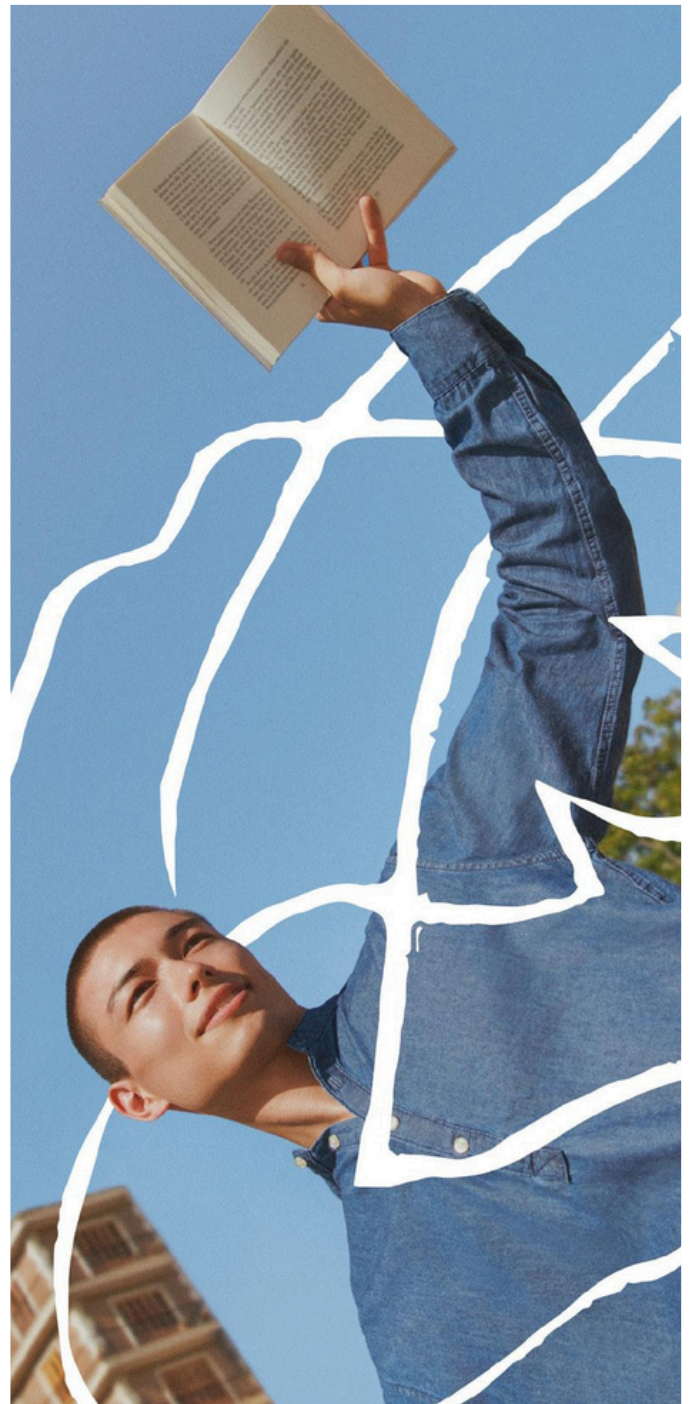
Checkout time is 12:00 PM. Should you wish to depart later or extend your stay, please contact reception.

IN CASE OF FIRE

For guidance, please see the instructions on the back of your room door.

QIBLA SIGN

A Qibla sign is available inside the wardrobe for guests who wish to perform prayers. To request a prayer mat, please contact reception by pressing the «Reception (0) Button».



TELEVISION CHANNEL LIST

1	TRT 1	55	AL ARABIYA
2	STAR TV	56	SKY NEWS ARABIYA
3	KANAL D	57	KUWAIT TV
4	ATV	58	SUDAN TV
5	SHOW TV	59	DUBAI TV
6	NOW TV	60	OMAN TV
7	TV 8	61	ESC
8	TEVE 8	62	LİBYA
9	A2	63	ZAD TV
10	TV 8 5	64	AL SHARAH
11	NTV	65	AL SHARQYA
12	CNN TÜRK	66	JORDAN TV
13	TRT HABER	67	BBC ARABIC
14	A HABER	68	AL JAZEERA DOC
15	BLOOMBERG	69	AL JAZEERA
16	HABER TÜRK	70	MTA MÜSLİM
17	ARIRANG TV	71	AL MAYADEN
18	FRANCE 24 ING	72	AL JAZEERA MÜB
19	BBC NEWS	73	ZDF
20	NHK WORLD	74	RTL
21	DW	75	RTL UP
22	CNBC-E	76	SAT 1
23	RAİ 1	77	SAT 1 GOLD
24	RAİ 2	78	PRO SIEBEN
25	RAİ 3	79	PRO 7 MAXX
26	TV E	80	VOX
27	24 HORAS	81	NTV
28	TELESUR	82	KABEL EINS
29	SHOWMAX	83	RTL ZWEI
30	EUROSPORT 1 DEUCH	84	WELT
31	A SPOR	85	KABEL EINS DOKU
32	TRT 3 SPOR	86	TOGGO PLUS
33	TRT SPOR YILDIZ	87	SUPER RTL
34	TRT BELGESEL	88	KİKA TV
35	TV RUS	89	MİNİKA GO
36	FRANCE 24 FR	90	MİNİKA ÇOCUK
37	TV 5 MONDE	91	TRT ÇOCUK
38	THT	92	CARTOON NETWORK
39	CGTN	93	POWER TV
40	8 TV RUS	94	DREAM TÜRK
41	TV RUS NEW	95	TATLİSES TV
42	TV RUS PLUS	96	TRT MÜZİK
43	TLC	97	RUMELİ TV
44	D MAX	98	TRT TÜRK
45	TV 8 İNT	99	RTP INTERNATIONAL
46	TELE 1	100	TV TAMAZİHT
47	AKILLI TV	101	POWER POP
48	BEYAZ TV	102	RADYO FENOMEN
49	HABER GLOBAL	103	POWER FM
50	24	104	POWERTÜRK FM
51	360	105	VİRGİN RADYO
52	TRT WORLD	106	JOYTÜRK FM
53	DUBAİ SPORT	107	JOY FM TÜRKİYE
54	ABU DHABİ	108	SÜPER FM

RESTAURANT

Grand Post Restaurant

Grand Post Restaurant, offers breakfast service every day of the week.

BREAKFAST

Enjoy a delicious breakfast with a selection of local and international dishes to start your day refreshed and healthy. Breakfast is served on weekdays from 6:30 AM to 10:30 AM, and on weekends from 6:30 AM to 11:00 AM. Room service breakfast is available daily from 6:30 AM to 12:00 PM.

ROOM SERVICE

Our room service is available 24 hours a day, offering a variety of delicious menu options. To place an order, please press the «Reception (0) Button» on your phone.

Tarihi Sultanahmet Köftecisi

The year was 1920, the place Sultanahmet. Journey of flavor began with the first step taken by Hacı Mehmet Seracettin Tezçakın. What started in a tiny shop grew into a culinary legacy passed down from generation to generation. What was once known as Mehmet Usta's Halk Kebapçısı has today become firmly established under the name Tarihi Sultanahmet Köftecisi, proudly standing as the first name that comes to mind when köfte is mentioned. For four generations, this unchanged köfte recipe has been preserved, offering you an unforgettable taste experience at all of our locations including this very place.

Available every day of the week from 11:00 AM to 10:00 PM.

Gloria Jean's Coffees

Gloria Jean's offers all hotel guests a fresh, high-quality coffee experience with an exclusive 15% discount to make your stay even more enjoyable.

Available every day of the week from 07:00 AM to 23:00 PM.

DIĞER SERVİSLERİMİZ

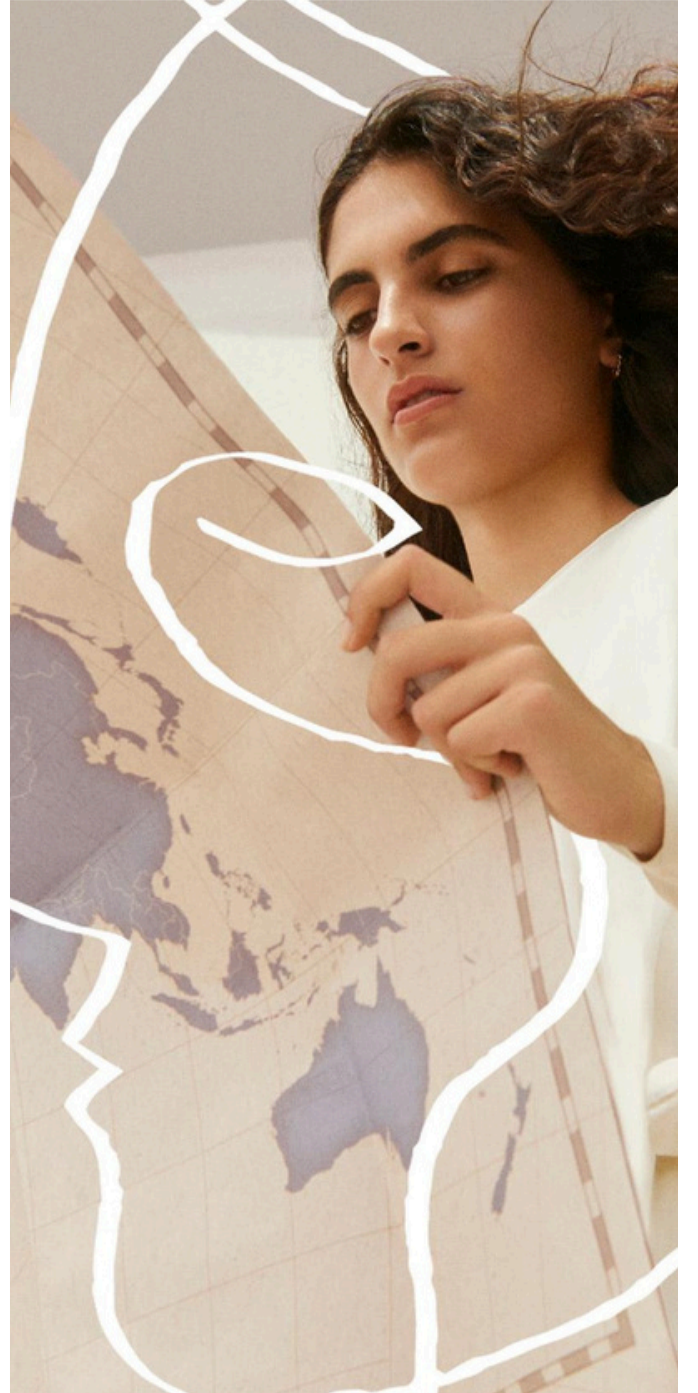
GYM

If you want to get away from the stressful environment of the city by working out, Mercure İstanbul Sirkeci GYM is for you. With the free GYM you may use while you stay at the hotel, you can chill out by working out

Available from 06:00 AM to 23:00 PM.

TOURISM

For things to do and see in İstanbul, you may have advice and further information from our Reception Team.



CUSTOMER PERSONAL DATA PROTECTION CHARTER

<https://all.accor.com/a/en/information/data-protection.html>